



# HEALING HANDS

International

Massage Academy

## Prospectus 2011

HEALING HANDS  
International

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## Who is Healing Hands International?

Healing Hands International is an internationally renowned academy, specializing in a vast range of complementary therapy courses. Our intense training is designed to transform students into experts. We are devoted to providing personal growth with integrity and a commitment to excellence. It is our privilege to present programs on an international standard, where every member of our team shares a common commitment to provide outstanding education. The pressure is on us to provide the community with top-notch therapists with solid reputations, quality education and firm understanding of the therapist/client relationship. We at the academy gladly rise to that challenge!

At the academy we encourage personal growth, balance and sensitivity that qualify each student to work successfully as a professional therapist. We provide open learning programs that ensure the flexibility and professionalism required for you to achieve your dreams. We have a continuous, qualified staff of lecturers whose intelligence, enthusiasm, and creativity inspire an open and free atmosphere for learning.

## How are programs delivered?

Healing Hands International uses an open learning model. In terms of this model each learning program can be completed at your own pace within a 2 year bracket. Should the program contain practical contact hours, these should be completed at the college on the dates as prescribed by the college. These sessions are presented concurrently on scheduled dates for a predetermined number of sessions. There are various starting dates for these sessions and a student can opt to start these sessions whenever they are ready within the 2 year period. Schedules for the different starting dates and times for the different programs are available from the college and will be included in your learner pack. If contact hours are required for a specific program, you will need to attend these classes consecutively for at least one run, but these can be repeated as many times as you feel necessary within the 2 years at no extra charge.

## How do the exams work?

Depending on the program you might have a theoretical exam and / or a practical exam. These exams are conducted every month at the college on specific days. You can register to do the exam as soon as you meet the requirement of the exam as prescribed for a particular program within a 2 year period.

## What happens after the exam?

When you successfully complete any program with Healing Hands International you get free associate membership to our college and we act as an association for you when working with your newly acquired skill – from setting up your own business to working at an existing company or finding employment on international cruise liners.

## Types of programs offered:

### Provider Program

These are Healing Hands International programs that enhance your skills and improve your career opportunities. Provider Programs are not linked to the NQF, but they are in high demand and carry the approval of the Healing Hands International Board.

### SETA Program

These are programs accredited by a Quality Assurance Body, such as a SETA or ETQA.

### Accreditation

Healing Hands Academy (Pty) Ltd is an accredited training provider with the Services Seta

Accreditation number 3686

SAQA Id 23833



## Motto, Vision and Mission

*"True wisdom begins within; true knowledge makes us whole..."*

### Our Vision

**OUR VISION** is to lead and educate students to be qualified as Natural Therapists co-creating holism and caring for every living thing. We envisage a System in which Natural Therapists work in a complementary role with Medical and Allied Health Professionals to provide South Africa with a holistic and educational approach to its wellness and well-being which is focused on disease and illness prevention.

### The mission of Healing Hands International is:

- to educate individuals to be qualified in Natural Therapies;
- to establish a network of exceptional therapists working together in a supportive role;
- to develop ongoing training whereby our students can continually better themselves;
- to develop research-based teaching and learning in Natural Therapies;
- to support our students in an ongoing manner with regards to their future;



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Message Academy

- to provide educational systems that foster excellence in academic standards in accordance with SAQA standards, international best practices, and a values oriented approach to education;
- to graduate individuals with a high level of professionalism that allows them to work in Natural Therapies as sole practitioners, educators, partners in holistic medicine, and the natural health products sectors;
- to establish links with leading Natural Therapies educational institutes world-wide;

## A Message from the Principal

Dear Prospective Student,

It gives me great pleasure to write this introduction for the Healing Hands International Prospectus. We live in exciting times with the rediscovering of many ancient healing arts and also the development of new methods, using these old methodologies. The wellness industry is one of the fastest growing industries in the world and I am very proud that Healing Hands International is leading the way!

Many developments in our industry have taken place in the last year and all our students are coping very well in the wonderful world of complementary therapies.

We have seen many students setting up and running very successful private practices and we are also proud of the fact that our students are very well received at many of the top spas in South Africa. With our international links we have also assisted lots of our students to secure international positions abroad and although we are very sad to see them go, we wish them all the best with their new careers.

A career in Natural Therapies goes much further than healing by natural means, it is learning about yourself, a journey of finding and discovering yourself and in the process touching people and lives to create harmony, happiness and a true sense of being, every moment of every day. At Healing Hands International we always strive to do more than merely teach, we strive to inspire and fulfill dreams, to ensure our students are the best they can be. I know you will find peace, harmony and experience true passion for what you do when you start your journey with us.

I look forward to meet you in class.

**Rudi Baker**  
Managing Director

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## Programs Offered

### International Specialized Courses

- HHI (Comp Therapy) - International Specialized Course in Complementary Therapy
- HHI (Massage) – International Specialized Course in Massage
- HHI ( Health Spa) – International Specialized Course in Spa Therapies
- HHI (Nat) – International Specialized Course in Naturology

In association with Helia-D International

- ITEC Beauty Specialist Certificate - 6 months course  
*Entry requirement: Grade 10 or 11*



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### Short Courses

#### School of the Body

#### Massage

- Holistic Massage Certificate
- Advanced Sports Massage
- Indian Head Massage Certificate
- Hot Stone Therapy Certificate
- Lomi-Lomi (Hawaiian) Massage
- Shiatsu Certificate

#### Other

- Aromatherapy
- Reflexology Certificate
- Acupressure Certificate
- Applied Kinesiology Certificate
- Colour Therapy Certificate
- Iridology Certificate
- Herbalism Certificate
- Nutrition Certificate
- Crystal Healing Certificate



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## School of the Mind

- Hypnotherapy Certificate
- Regression Therapy Certificate
- Counseling Course
- Child Psychology Course
- Flower Remedies Course

## School of the Soul

- Reiki Course (Reiki 1, 2 and Advanced)
- Palmistry Course
- Psychic Development Course
- Dream Analysis Course

## School of Beauty

In association with Helia-D International

- Facial Therapy Level 1
- Facial Therapy Level 2 & 3
- Make-up Artistry Level 1
- Make-up Artistry Level 2
- Manicure & Pedicure Level 1
- Manicure & Pedicure Level 2
- Nail Technology Level 1 & 2
- Prof Conduct Business Awareness
- Waxing Treatments Level 1
- Waxing Treatments Level 2

Detailed info on each course can be obtained from Healing Hands International.

## CODE OF CONDUCT

This Code of Conduct applies to learners and staff of Healing Hands International while representing or carrying out activities related to the College. All members of the College community will undertake to:

- conduct themselves in a manner that respects and promotes the dignity of others, and interact with others in the community in a spirit of co-operation, goodwill and mutual respect;
- conduct themselves in an honest and ethical manner, refraining from abusing their position or authority to exploit any other party, refraining from misrepresenting themselves, their work or qualifications in any manner, and refraining from abuse or discrimination of any kind;
- assist in the maintenance of good order in the learning process; and
- refrain from violating specific regulations of the institution.

## Assessment, RPL and Moderation

- Assessments will adhere to the principles of: fairness, validity, reliability, and practicability.
- The assessment design will be:
  - documented and,
  - done according to a structure process.
- Assessment address both theoretical and workplace practical components.
- The assessment cycle includes both formative and summative assessment opportunities.
- A variety of assessment methods and techniques are used across learning programs.
- Assessment instructions to learners are clear and unambiguous.
- Learners are provided with detailed information on assessment and recognition of prior learning.
- The assessment environment is safe and conducive.
- Assessors work to common and explicit instructions for allocating results or judgments.
- Learners are provided with adequate feedback on their assessment results.
- Assessment evidence submitted by a learner will adhere to the requirements; validity, authenticity, sufficiency and currency.
- Procedures are in place to address any assessment irregularities.
- Assessment and recognition of prior learning appeals system are in place.
- Assessment procedures, instruments and methods are regularly reviewed.
- Internal moderation procedures are in place.
- Only registered Assessors and Moderators may conduct assessments and moderations.

## Appeal process

A learner can appeal an assessment judgment:

- The outcome of an assessment
- The outcome of a moderation
- The outcome of a certifying process
- The outcome of a decision by the PAB to register; extent of the registration; re registration and de-registration as a moderator and assessor.

The learner must be informed of the Assessment Appeals process during the first contact with the Facilitator/Assessor.

The Assessment Appeals process is a process that can be used by the learner to appeal an assessment judgment.

The learner must complete the prescribed appeals form and submit the appeal with all the necessary documentation within fourteen working days to the Facilitator/Assessor.

The Facilitator/Assessor will re-assess the evidence and provide his/her comments to the learner within seven working days.

The learner must indicate in writing that he/she accepts the decision of the Facilitator/Assessor or not. If not, the learner must outline the reasons for not agreeing and submit the documentation within seven working days to the Moderator.

The Moderator will evaluate the documentation and will provide the learner with his/her judgment within seven working days.

If the learner also disagrees with the judgment of the Moderator, the Quality Manager must submit a detailed report and relevant documentation to the Education Training Quality Assurance Authority (ETQA) requesting for the appointment of an External Moderator. The decision of the External Moderator will be final.

Appeals documentation must be filed as evidence documentation.

## Language Policy

This organisation has a policy of accepting students of any language denomination. All courses are offered in the English medium to facilitate international examinations that are conducted in English and to ensure the understanding of the sub-field of learning terminology.

Every effort will be made to assist and accommodate learners who do not speak English as their first language.

## Withdrawal and refund

Cancellations received within 7 days from registration will receive a full refund.

The student will be responsible for the full course fee if the withdrawal or cancellation of a course is received more than 7 days from registration or once practical classes has commenced.